

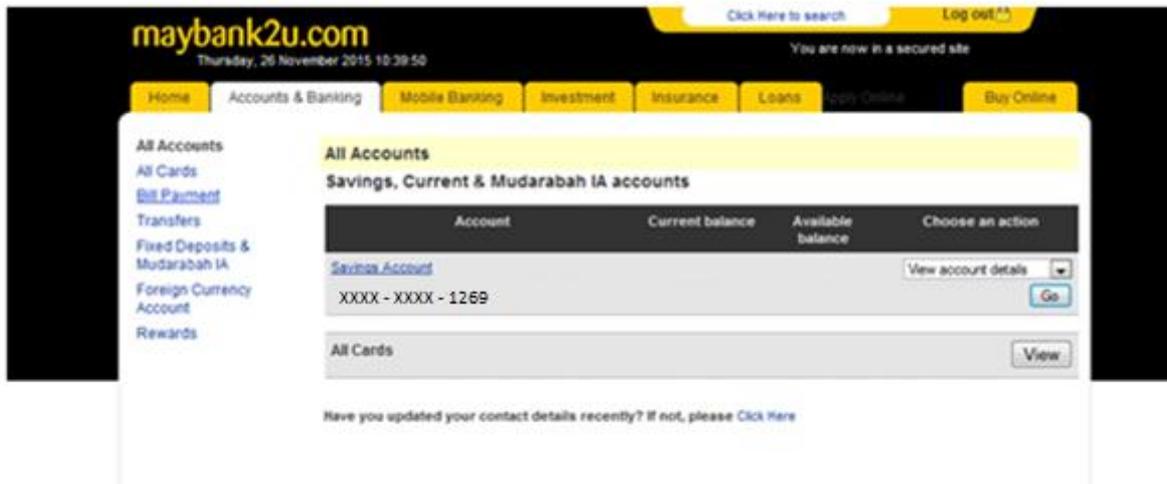
1. Log in using Username and click Next

The screenshot shows the Maybank2u.com login page. At the top, the logo and date 'Thursday, 26 November 2015 10:38:59' are visible. The main content area has a 'Welcome to Maybank2u' message and instructions: 'Please use your Online Banking username and password to log in.' Below this is a 'Username:' input field and a 'Next' button. There are also buttons for 'Self Reset Password' and 'First time Login?'. A red link asks 'Have you forgotten your password?' with a sub-note: 'You can reset your password anytime by yourself by clicking the "Self Reset Password" button above.' To the right, there are 'Security Tips' including: 'Online stocks: Click here to login', 'Stay safe online! Please make sure you use the correct Maybank2u.com URL / Address', 'Never login via email links', 'Never reveal your PIN / Password', and 'Click here to notify us of any fraud'. A 'CLOSE' button is in the top right. A magnifying glass graphic shows a text message: 'RM0.00 M2U: Your TAC No. is 808078. ADD/UPDATE FAX: 0912/BANK ISLAM MAL on 27 Aug 2015 12:08:12. Did not request? Call: 03-88914744. TO.'

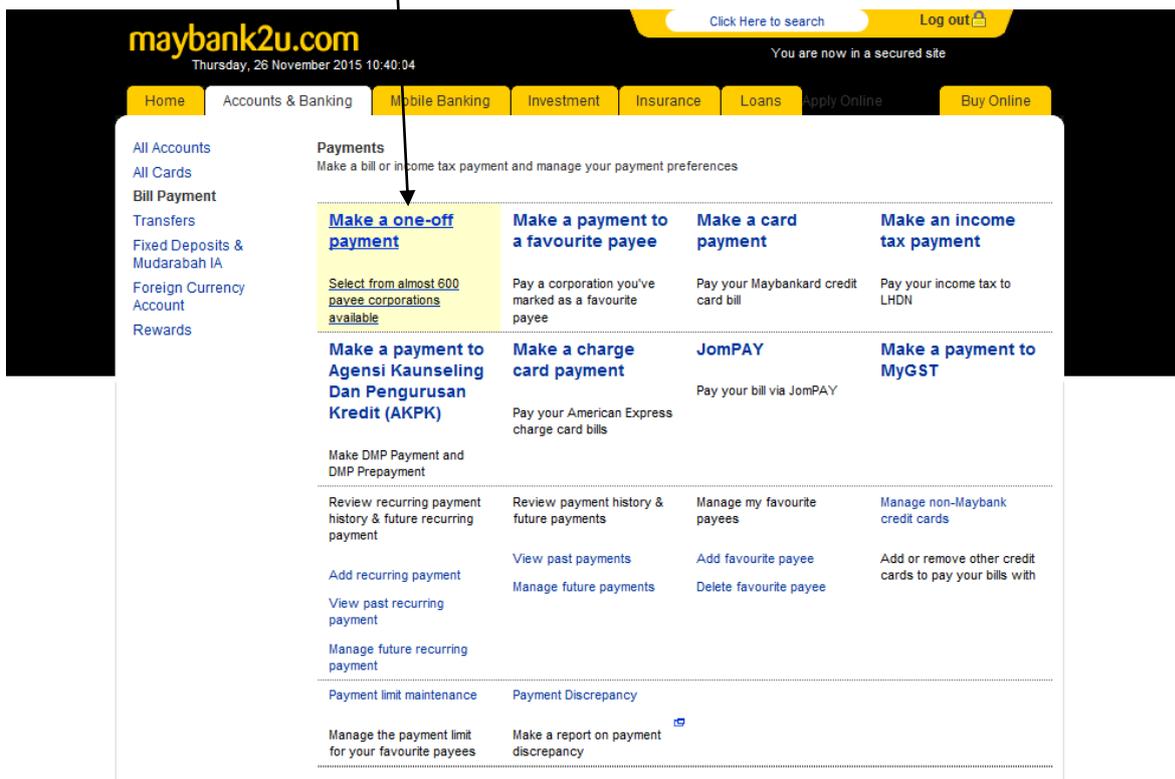
2. Select Accounts & Banking

The screenshot shows the Maybank2u.com dashboard. At the top, the logo and date 'Thursday, 26 November 2015 10:39:39' are visible. A search bar and 'Log out' button are in the top right. The navigation menu includes 'Home', 'Accounts & Banking', 'Mobile Banking', 'Investment', 'Insurance', 'Loans', 'Apply Online', and 'Buy Online'. The 'Accounts & Banking' menu item is highlighted with a yellow background. Below the navigation, there is a 'Good Morning' greeting and a 'Quick Link' dropdown set to 'Bill Payment'. The main content area is a grid of service tiles: 'Inbox' (1 message), 'Announcements' (TreatsPoints 3 Years Expiry Period, Get your Maybank Credit Card statement online, What can RM0.73 get you these days?), 'Accounts & Banking' (View and manage your accounts, make payments, and transfer funds), 'Mobile Banking' (Sign up for and manage your mobile banking accounts), 'Maybank One Solution' (View and manage your Maybank One Solution), 'Investment' (Trade using Online Stocks, purchase additional Amanah Saham Nasional Berhad (ASNB) Unit Trust and manage other investments), 'Insurance' (Renew your insurance policy or purchase insurance online), 'Loans' (View and manage your personal, home or car loans), 'Buy Online' (Reload your mobile, Internet or DD/STD prepaid, or buy a starter pack), 'Apply Online' (Apply for our new banking products to suits your financial needs), 'Maybank2u Pay' (Apply, Use and Maintain an online payment system to monitor your incoming funds), 'M2U Planner' (Manage your personal finances), 'e-Bills & Statements' (View your bills, bank statements & advices), 'Maybank @ SG' (Access your Maybank Singapore account), 'Utilities' (TAC Info, Personal Details, Personal Data Protection Act), 'Online Will Writing' (Sign up for and manage your will), and 'ATM/Debit Card Management' (Manage ATM and debit cards transaction).

- Choose an Account – Savings Account, Current Account or Mudarabah IA thereafter click “GO”



- Select “Make a one-off Payment”



5. Choose Insurance & Takaful

The screenshot shows the maybank2u.com website interface. At the top, there is a search bar and a 'Log out' button. Below the navigation menu, the 'Insurance' tab is selected. The main content area displays a 'Make a one-off payment - Step 1 of 4' screen. The user is prompted to 'Select the corporation you want to pay.' A dropdown menu is open, showing a list of categories. The 'Insurance & Takaful' category is highlighted in blue. An arrow points from the text '5. Choose Insurance & Takaful' to this highlighted category.

maybank2u.com  
Thursday, 26 November 2015 10:20:33  
Click Here to search Log out  
You are now in a secured site

Home Accounts & Banking Mobile Banking Investment Insurance Loans Apply Online Buy Online

All Accounts  
All Cards  
Bill Payment  
Transfers  
Fixed Deposits & Mudarabah IA  
Foreign Currency Account  
Rewards

Make a one-off payment - Step 1 of 4  
Select the corporation you want to pay.  
The 10 most popular payees are listed below for your convenience.

Our Top 9 payees

- ASTRO (Measat Broadcast Network Systems)
- Celcom
- Dewan Bandaraya Kuala Lumpur - Cukai Taksiran
- Indah Water Konsortium Sdn Bhd
- Maxis Mobile Sdn Bhd
- Syarikat Bekalan Air Selangor Sdn Bhd (SYABAS)
- Telekom Malaysia Berhad - Streamyx
- Telekom Malaysia Berhad - Telephone & Multimedia
- Tenaga Nasional Berhad

View all payees by category

Select from list  
Select from list  
All Payees  
American Express Charge Cards  
Assessment  
Automobile  
Broadcasting & Telecommunications  
Charge Cards  
Club Membership  
Computer & Software & Internet Services  
Direct Selling  
Education & Education Loans  
Funds  
Hospital  
Insurance & Takaful  
Leasing & Financing  
Leisure & Travel  
Maybank Credit Card  
Maybank Loan & Hire Purchase  
Mobile Solution  
OIL & GAS  
Others  
Property Maintenance  
Quit Rent (Cukai Tanah)  
Retail and Shopping  
Securities  
Unit Trust & Investment  
Utilities  
Zakat & Charity  
eGovernment

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6. Select MCIS Insurance Berhad

The screenshot shows the maybank2u.com website interface. At the top, there is a search bar and a 'Log out' button. Below the navigation menu, the 'Insurance' tab is selected. The main content area displays a 'Make a one-off payment - Step 1 of 4' screen. The user is prompted to 'Select the corporation you want to pay.' A dropdown menu is open, showing a list of insurance companies under the 'Insurance & Takaful' category. 'MCIS Insurance Berhad' is highlighted in blue. An arrow points from the text '6. Select MCIS Insurance Berhad' to this highlighted company.

maybank2u.com  
Thursday, 26 November 2015 10:20:47  
Click Here to search Log out  
You are now in a secured site

Home Accounts & Banking Mobile Banking Investment Insurance Loans Apply Online Buy Online

All Accounts  
All Cards  
Bill Payment  
Transfers  
Fixed Deposits & Mudarabah IA  
Foreign Currency Account  
Rewards

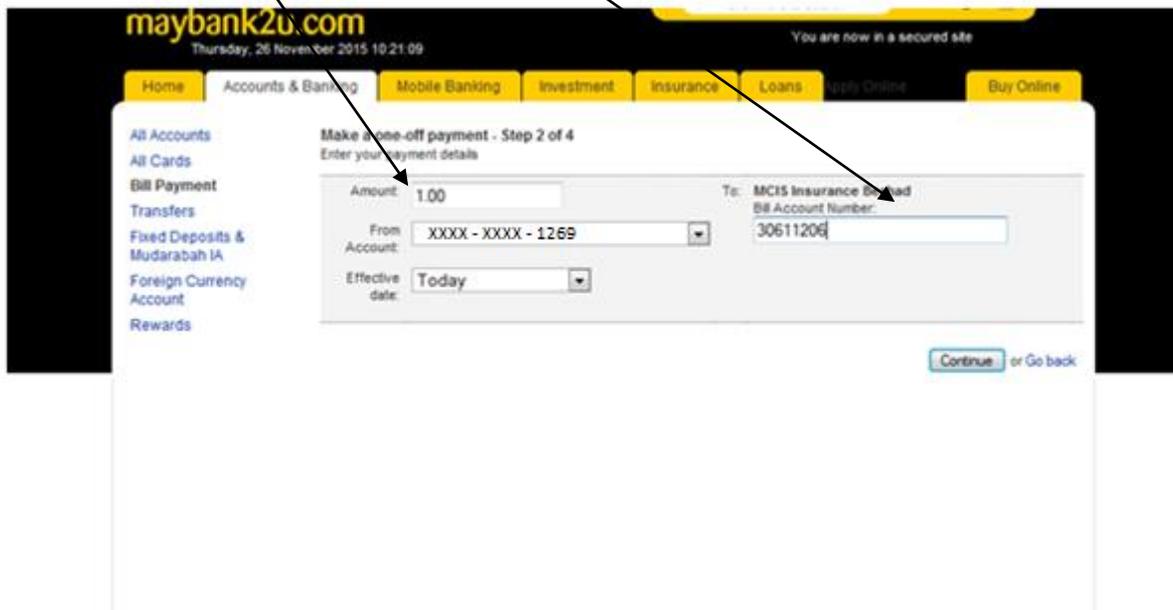
Make a one-off payment - Step 1 of 4  
Select the corporation you want to pay.  
Now select the company

Insurance & Takaful

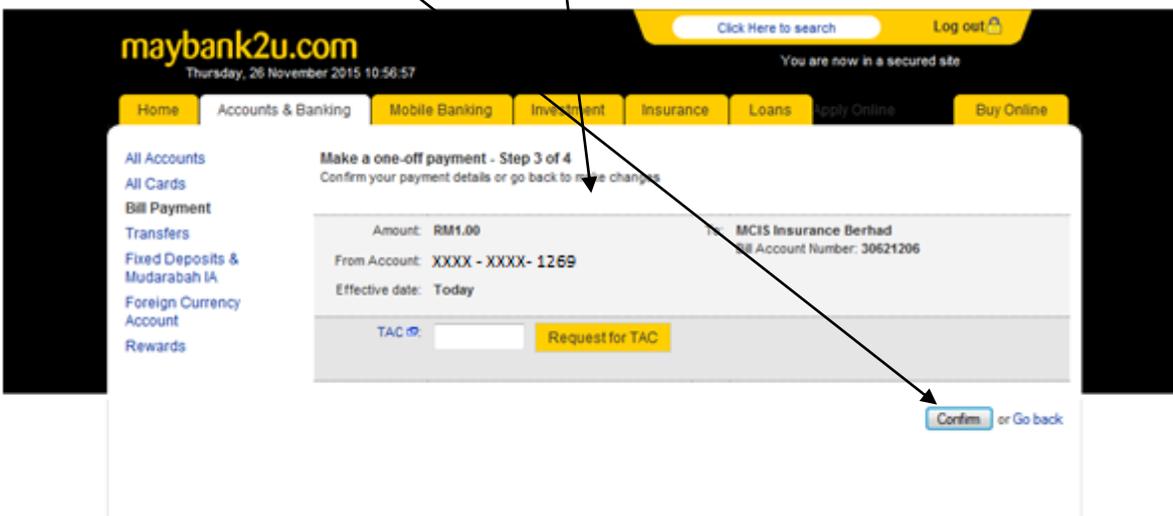
Select from list  
Select from list  
AIA Bhd  
AIA Public Takaful Bhd  
AXA AFFIN Life Insurance Berhad  
AXA Affin Assurance Berhad  
Allianz Life  
AmMetLife Insurance Berhad  
CORPORATE-STMB  
Etiqa - (Ex Mayban Life)  
Etiqa - Family Takaful  
Etiqa - General Insurance  
Etiqa - General Takaful  
Etiqa - Life Insurance  
GIT Unitech (M) Sdn Bhd  
Gibraltar BSN - Investment Linked  
Gibraltar BSN - Life Insurance  
Great Eastern  
Great Eastern (ex OAC)  
Great Eastern Takaful  
Hong Leong Assurance Berhad  
MAA Takaful Berhad  
MCIS Insurance Berhad  
Manulife Insurance Berhad  
Prudential Assurance Malaysia Berhad  
Prudential BSN Takaful Bhd  
Syarikat Takaful Malaysia  
Takaful Ikhlas - General  
Takaful Ikhlas - Investment Linked  
Takaful Ikhlas-Family  
Tokio Marine Life

Help | Terms & Conditions | Security, Privacy & Client Charter

7. Insert Amount Payable and "Complete Policy Number", then click Continue



8. Request for Transaction Authorisation Code (TAC) by clicking on the "Request for TAC", Whereby there will be a message with a unique code sent to your mobile phone and this code needs to be key in on the TAC box. Thereafter to click "Confirm"



9. Transaction successful message will appear for all successful transactions. If a transaction is incomplete then "Transaction Unsuccessful".