## **JomPAY**



# How JomPAY appears on your statement?

Pilihan Bayaran / Payment Channels	
POTONGAN GAJI / SALARY DEDUCTION	Angkasa / Swasta
KAD KREDIT / CREDIT CARD	Master / Visa
BANK-BANK / BANKS	Auto Debit - Maybank / CIMB / BSN / RHB & Arahan Tetap - Semua Bank
ONLINE / ONLINE	www.maybank2u.com / www.cimbdlicks.com.my / www.rhbbank.com.my / www.uob.com.my / www.publicbank.com.my
KAD ATM / ATM CARD	Maybank Kawanku ATM
MENERUSI TELEFON / BY PHONE	Maybank Kawanku
MENERUSI KAUNTER / OVER THE COUNTER	Maybank / BSN
MENERUSI JomPAY / VIA JomPAY	Biller Code: 4986 Ref-1: TL201600000001 Ref-2: Your mobile phone number for e.g. 0123456789  JomPAY online at Internet and Mobile Banking with your Current, Savings or Credit Card account

TERIMA KASIH KERANA MENGEMASKINI PREMIUM POLISI ANDA / THANK YOU FOR KEEPING THE PREMIUM ON YOUR POLICY PAID UP TO DATE.

CUKAI BARANGAN DAN PERKHIDMATAN (GST):

Tanggungjawab untuk membayar GST adalah sebahagian daripada Terma dan Syarat dalam polisi insurans anda. Your obligation to pay GST shall form part of the Terms and Conditions in your insurance policy.



# How Policyholders Make Payment with JomPAY?



## **Spot**

Look for **JomPAY** logo and Biller Code on your statements



### Connect

Logon to Internet & Mobile Banking and look for JomPAY

Biller Code: 4986

Ref-1: Your policy number e.g. TL201600000001

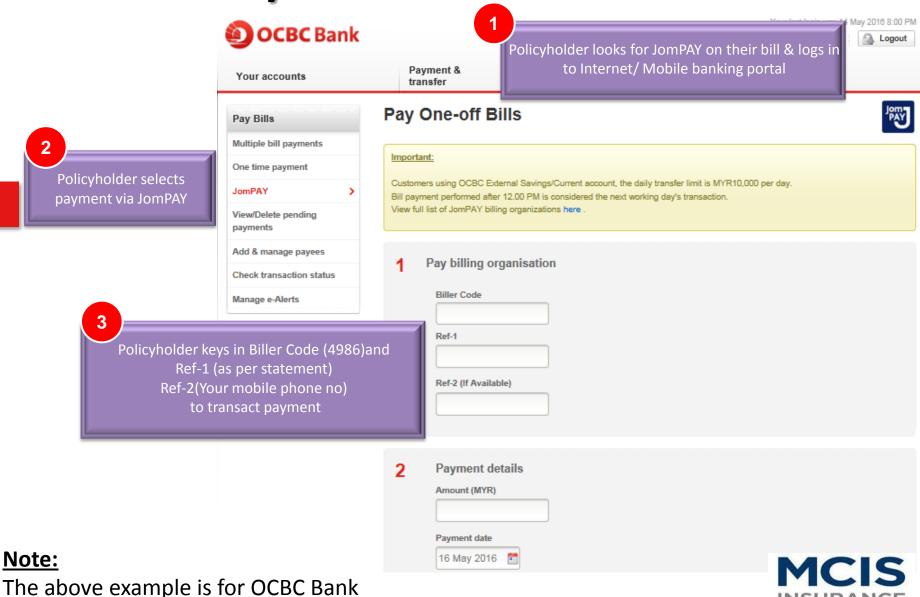
Ref-2: Your mobile phone number e.g. 0123456789

## Pay

Enter the Biller Code, Ref-1, Ref-2,amount and confirm payment

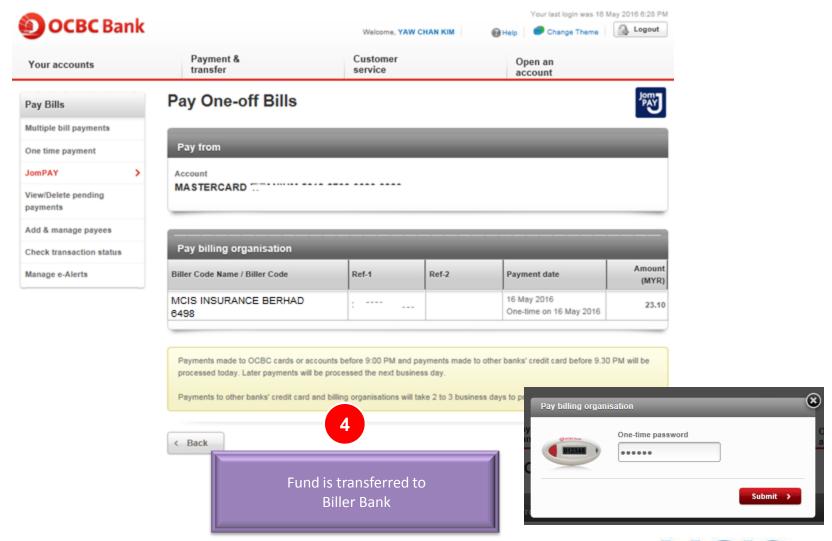


## **JomPAY Payment Process**



INSURANCE

# **JomPAY Payment Process**



#### Note:

The above example is for OCBC Bank



#### **FAQ**

#### Is JomPAY free?

- Yes, JomPAY is absolutely FREE for customers who are making bill payments

#### Do I have to register before making payments with JomPAY

- No registration is required with JomPAY. However, you must have Internet or Mobile Banking access at one of the 42 banks.

#### How long does it take for my payments to go through?

- When you make a JomPAY payment before 17:00 on a Banking Business Day, the Biller will receive and recognize the payment on the same day. If you make a JomPAY payment after 17:00 on a Banking Business Day, the Biller will received payment on the next Banking Business Day.

#### Can I make a future dated payment?

- Yes, you will be able to schedule a payment on a future date.

#### How is JomPAY different from the existing bill payment service of my Bank?

- At present, the number of Billers available for you to pay differs significantly across Banks. You may not be able to make payments to a Biller if the Biller is not available at your Bank's Internet & Mobile Banking channel. JomPAY creates an accessible and inclusive bill payment eco-system for consumers, Banks and billers so that all JomPAY Billers are available to all customers of 42 Banks in Malaysia.

#### Is there a limit for JomPAY payment?

- Some Billers may impose a limit on the amount payable via certain accounts such as Credit Card accounts. Additionally, since JomPAY transactions are performed at Internet or Mobile Banking, a daily Internet Banking limit may be imposed by your Bank.