

COVID-19 Testing Fund

We are with you to help slow down the spread of Covid-19.

The RM8 million Covid-19 Testing Fund (CTF) has been set up to ease the financial burden linked to Covid-19 tests for individuals covered through Group Medical or Individual Medical & Health insurance/takaful plans (if you are insured under these plans & have been referred by registered doctors for Covid-19 testing, you may do so at labs recognised by the Ministry of Health Malaysia).

Through early detection, we can help flatten the curve, prevent a sudden spike in the number of infected persons and minimise the possibility of the pandemic lasting longer than expected.

Here's a quick guide to commonly asked questions in relation to the CTF:

1. Where can I obtain more details?	The industry has set up a portal with detailed Frequently Asked Questions. Please visit www.MyCTF.my for more information.
2. Do I submit my claims to MCIS Life?	No, claims must be submitted via the industry portal at www.MyCTF.my
3. Who can I contact for more information?	The portal www.MyCTF.my contains information to guide you and if required, you may call the hotline number at 15500 / 1-300-22-11-88.
4. I have submitted a claim and need to follow up. Who do I contact?	All general enquiries on CTF should be addressed through the special hotline number. Should you need to follow up on your claims, you may call our Customer Contact Centre at +603 7652 3388 (8.30am – 3pm, Monday – Friday).