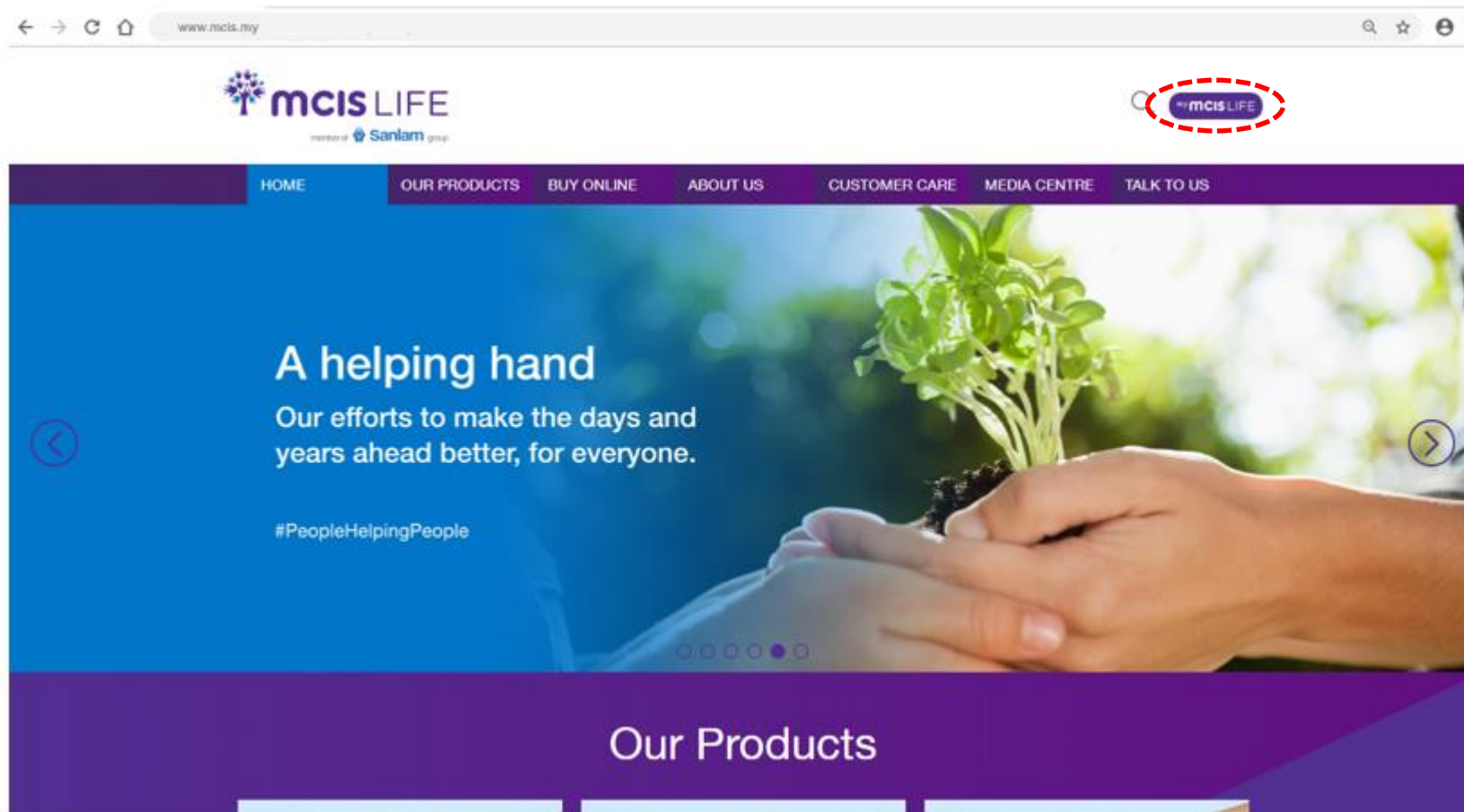


# Registration Guide/Panduan Pendaftaran

Go to [www.mcis.my](http://www.mcis.my) and proceed to click on  tab.

Layari [www.mcis.my](http://www.mcis.my) dan klik tab 



# Registration Guide/Panduan Pendaftaran

## Step 1

Click 'Register' link from Landing Page/Login Screen.

*Klik tab 'Daftar' (Register) / 'Log Masuk' (Login) di halaman yang dipaparkan di bawah.*



Customer Contact Center: +603 7652 3388 | Email: customerservice@mcis.my



W E L C O M E T O

my **MCIS LIFE**

USERNAME

PASSWORD

Login



Register



How to Register



1

Forgot your PASSWORD | USERNAME

The services provided here are strictly for MCIS Insurance Berhad policy holders only.

Unauthorized access and usage is prohibited. Account will be locked out after 3 unsuccessful attempts. Your login session will timeout after 30 minutes.

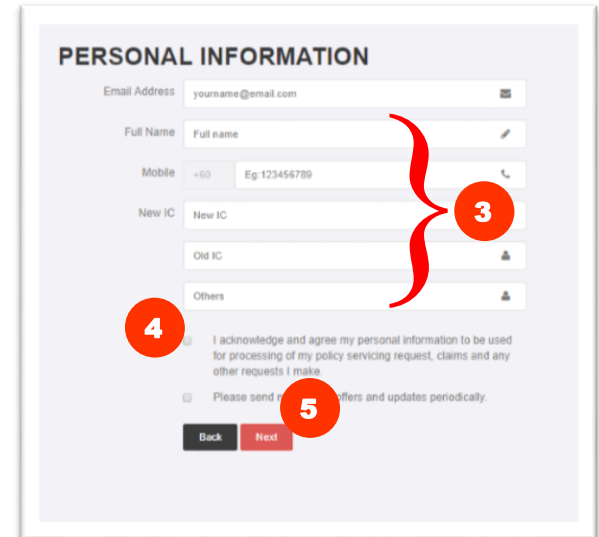
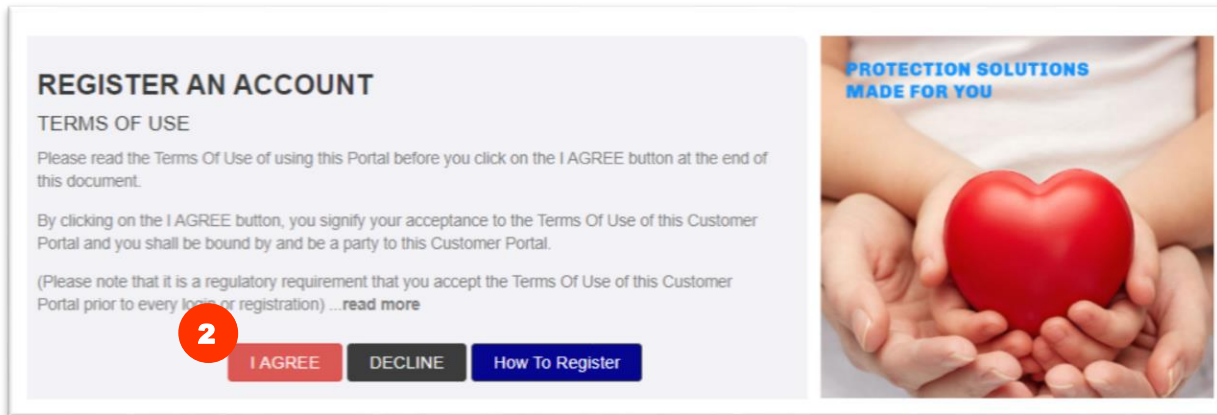
# Registration Guide/Panduan Pendaftaran

**Step 2** To continue, please click 'I Agree' button.  
*Untuk meneruskan, klik butang 'I Agree'.*

**Step 4** Tick on 'Acknowledgement' check box.  
*Klik kotak semak 'Pengakuan' ('Acknowledgement').*

**Step 3** Enter all details on Personal Information.  
\* Indicate mandatory fields.  
*Masukkan Maklumat Peribadi ('Personal Information') anda pada ruangan yang wajib diisi.*

**Step 5** Click button 'Next' to proceed.  
*Klik butang 'Next' untuk meneruskan.*



# Registration Guide/Panduan Pendaftaran

**Step 6** If the mobile number is correct, click 'Yes' to proceed. If not Call Customer Contact Centre to register for mobile number.

*Jika Nombor Telefon Bimbit yang tertera adalah betul, klik 'Ya' ('Yes') untuk meneruskan. Jika tidak, klik 'Tidak' ('No') dan hubungi talian Perkhidmatan Pelanggan untuk mendaftarkan nombor telefon bimbit anda.*

## CONFIRM YOUR MOBILE NUMBER

Is your mobile number 6012xxx7029?

This will be used for your TAC code issuance purposes.

If you do not have a mobile number registered or this is not your number, please call Customer Contact Centre at +603 7652 3388.

6

Yes

No



# Registration Guide/Panduan Pendaftaran

**Step 7** Enter desired Username & Password.  
*Masukkan Nama Pengguna & Kata Laluan anda.*

**Step 8** Enter Security Question answer.  
*Masukkan jawapan Soalan Keselamatan ('Security Question').*

**Step 9** Click 'Next' to proceed.  
*Klik 'Next' untuk meneruskan.*

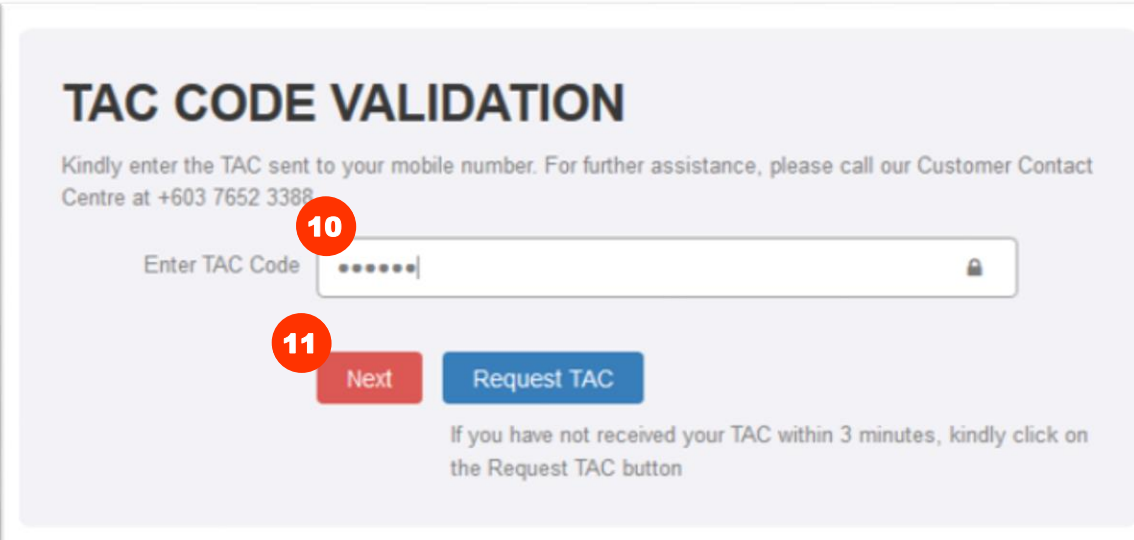
The screenshot shows a registration form titled "LOGIN INFORMATION". It contains the following fields and sections:

- Username:** A text input field with the placeholder "Enter username" and a user icon on the right.
- Password:** A text input field with the placeholder "Enter Password".
- Password strength:** A section with the text "Please enter a password that is at least 8 characters long and contains at least 1 special characters (other than letters and numbers)." A red bracket labeled "7" groups the Username, Password, and Confirm Password fields.
- Confirm Password:** A text input field with the placeholder "Confirm Password".
- Security Question\*:** A section with three questions, each with a text input field and a "Tip: Keep your answers simple" message. A red bracket labeled "8" groups these three questions.
  - 1. What is your mother's maiden name?
  - 2. What was the model of your first car?
  - 3. What town were you born in?
- Note:** "You may change your security questions & answers later when you access your account."
- Buttons:** "Back" and "Next" buttons. A red circle labeled "9" is placed over the "Next" button.

# Registration Guide/Panduan Pendaftaran

**Step 10** Enter TAC.  
*Masukkan kod TAC. Sekiranya anda tidak menerima TAC dalam masa 3 minit, sila klik butang 'Permintaan Kod TAC' ('Request TAC Code').*

**Step 11** Click on 'Next' button to proceed.  
*Klik pada butang 'Next' untuk meneruskan.*



**TAC CODE VALIDATION**


Kindly enter the TAC sent to your mobile number. For further assistance, please call our Customer Contact Centre at +603 7652 3388

Enter TAC Code

**10**

**11** [Next](#) [Request TAC](#)

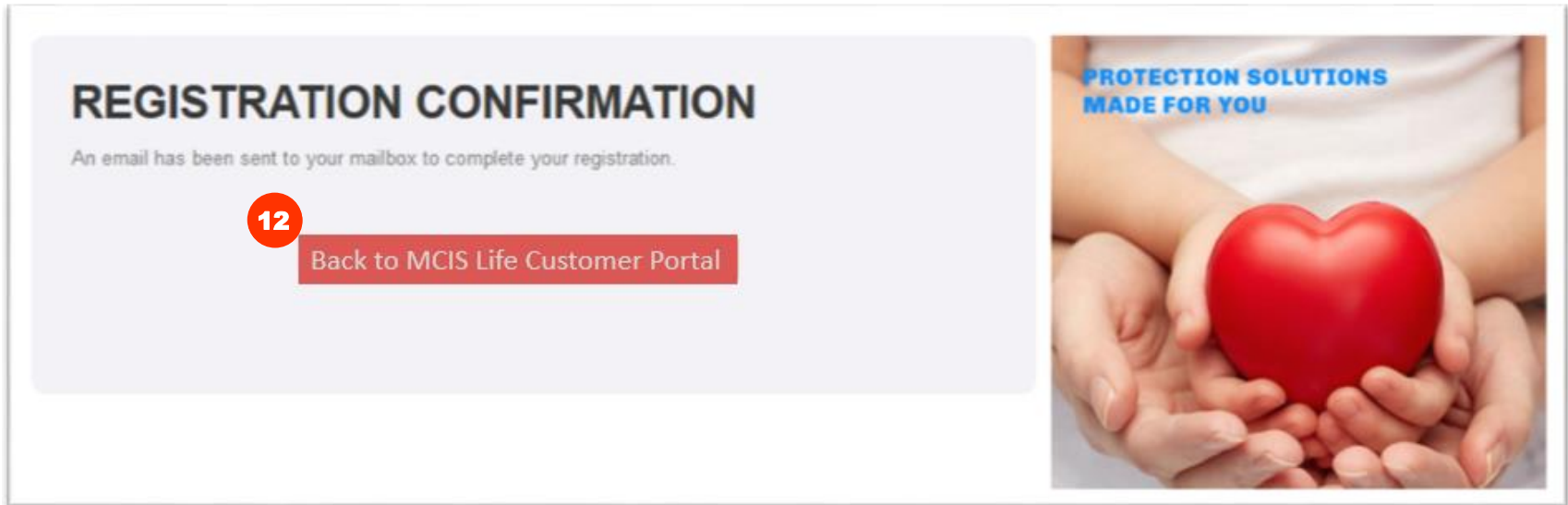
If you have not received your TAC within 3 minutes, kindly click on the Request TAC button



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MADE FOR YOU**

# Registration Guide/Panduan Pendaftaran

- Step 12** Click button to be redirected to Customer Portal. Go to your email Inbox to confirm registration.  
*Klik 'Kembali ke Portal Pelanggan MCIS Life' ('Back to MCIS Life Customer Portal'). Akses e-mel anda untuk mengesahkan pendaftaran.*

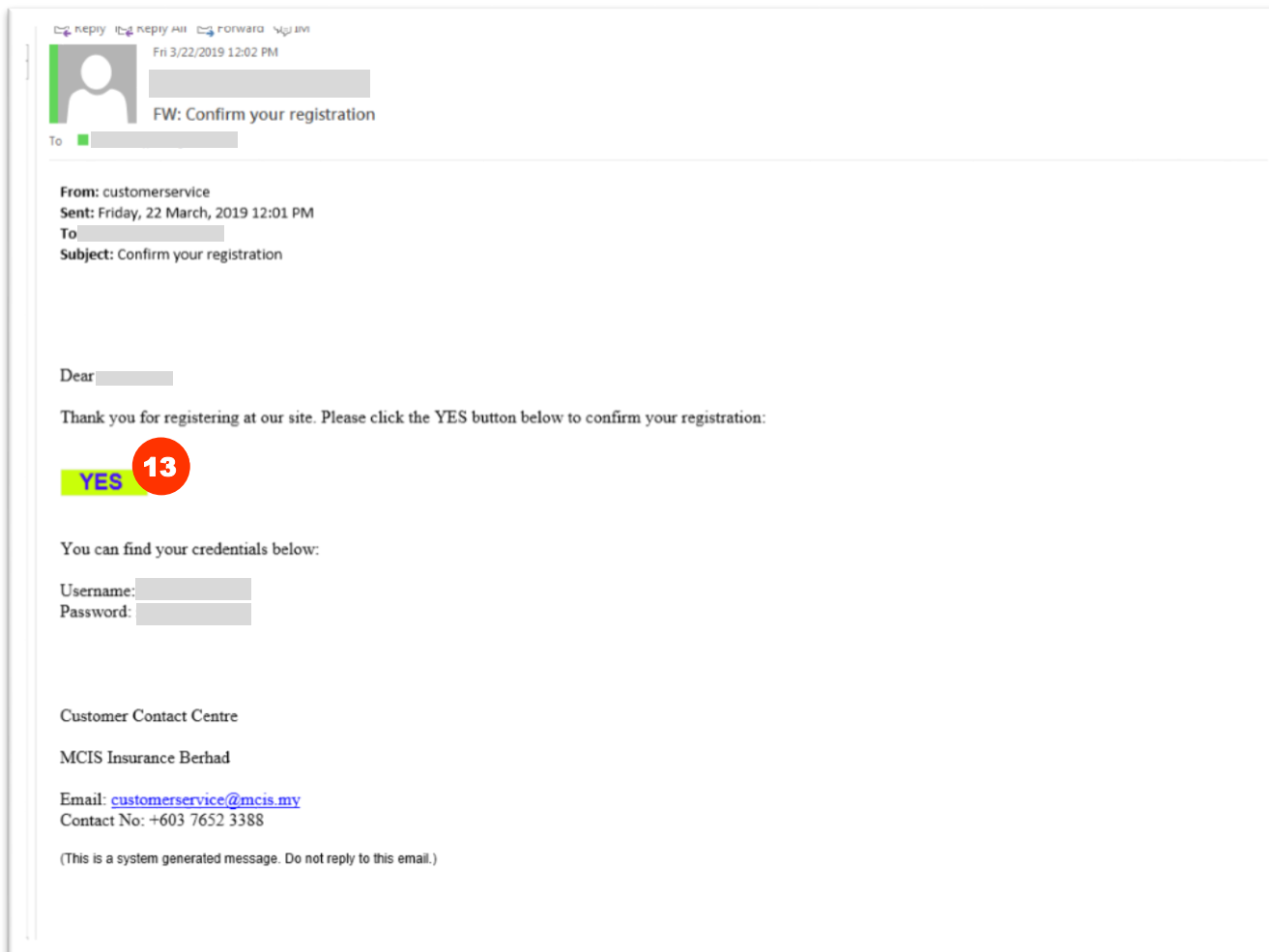


# Registration Guide/Panduan Pendaftaran

## Step 13

Click on **YES** button to enabled your User ID in customer portal. You will be redirected to the MCIS Life Customer Portal.

*Klik “YES” untuk mengaktifkan ID pengguna anda di portal pelanggan.*



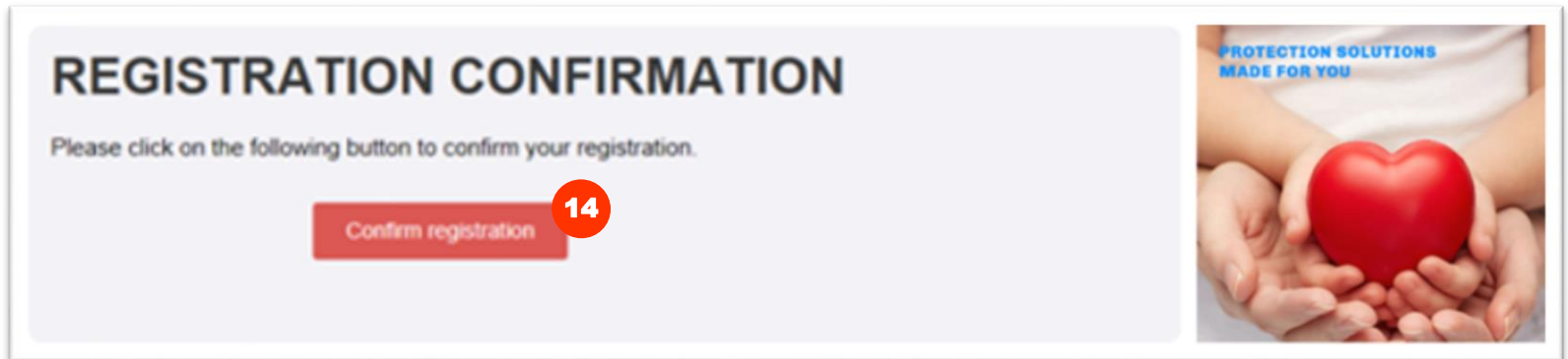


# Registration Guide/Panduan Pendaftaran

**Step 14**

You will be redirected to Customer Portal 'Registration Confirmation' page. Click 'Confirm Registration' button to proceed.

*Halaman ini akan dipaparkan. Klik butang 'Pengesahan Pendaftaran' (Registration Confirmation) untuk meneruskan.*



# Registration Guide/Panduan Pendaftaran

**Step 15** Upon completion of registration process, 'Registration Successful' page will be displayed. Click on the link to be directed to MCIS Life Customer Portal to login.

*Apabila selesai proses pendaftaran, halaman 'Pendaftaran Berjaya' (Registration Successful) akan dipaparkan. Klik pada pautan 'Halaman ini' (THIS PAGE) untuk akses Portal Pelanggan MCIS Life sebagai pengguna berdaftar.*

## REGISTRATION SUCCESSFUL

Your account has been enabled.

You can login on THIS PAGE

15



# Registration Guide/Panduan Pendaftaran

- Step 16** Login to portal using your new registered username and password and click 'login' button.  
*Akses Portal Pelanggan dengan menggunakan nama pengguna dan kata laluan berdaftar anda yang baru dan klik butang 'Log Masuk' ('LOGIN').*



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W E L C O M E T O  
**my MCIS LIFE**

**16**

USERNAME

Username

PASSWORD

Password

Login



Register



How to Register ?

Forgot your PASSWORD | USERNAME

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