




Make your online payment with
JOMPAY!



How JomPAY appears on your statement

Pilihan Bayaran / <i>Payment Channels</i>	
POTONGAN GAJI / <i>SALARY DEDUCTION</i>	Angkasa / Swasta
KAD KREDIT / <i>CREDIT CARD</i>	Master / Visa
BANK-BANK / <i>BANKS</i>	Auto Debit - Maybank / CIMB / BSN / RHB & Arahan Tetap - Semua Bank
ONLINE / <i>ONLINE</i>	www.maybank2u.com / www.cimbclicks.com.my / www.rhbbank.com.my / www.uob.com.my / www.publicbank.com.my
KAD ATM / <i>ATM CARD</i>	Maybank Kawanku ATM
MENERUSI TELEFON / <i>BY PHONE</i>	Maybank Kawanku
MENERUSI KAUNTER / <i>OVER THE COUNTER</i>	Maybank / BSN
MENERUSI JomPAY / <i>VIA JomPAY</i>	<div>  <div> Bill Code: 4986 Ref-1: Your policy number Ref-2: Your mobile phone number </div> </div> <p>JomPAY online at Internet and Mobile Banking with your Current, Savings or Credit Card account</p>

TERIMA KASIH KERANA MENGEMASKINI PREMIUM POLISI ANDA / *THANK YOU FOR KEEPING THE PREMIUM ON YOUR POLICY PAID UP TO DATE.*

CUKAI BARANGAN DAN PERKHIDMATAN (GST):

Tanggungjawab untuk membayar GST adalah sebahagian daripada Terma dan Syarat dalam polisi insurans anda.

Your obligation to pay GST shall form part of the Terms and Conditions in your insurance policy.

How Policyholders Make Payment with JomPAY



Spot

Look for JomPAY logo and Biller Code on your statement



Connect

Login to internet & mobile banking and search for JomPAY

Biller Code: 4986

Ref-1: Your policy number

Ref-2: Your mobile phone number



Pay

Enter the Biller Code, Ref-1, Ref-2, amount and confirm payment

JomPAY payment process

The screenshot shows the JomPAY payment process interface. On the left is a sidebar with navigation options: My Accounts, Pay & Transfer (highlighted), Top Up, Apply & Invest, Rewards, and Services. The main content area is titled 'CIMB Clicks' and 'JomPAY'. It contains three numbered steps:

- 1 To**: This section includes fields for 'Biller Code' (4986), 'Ref-1' (Policy Number), and 'Ref-2' (Mobile Phone Number). A callout box states: 'Policyholder looks for JomPAY on their bill & logs into their Internet / Mobile Banking portal'.
- 2 From**: This section shows the 'Account' as 'BASIC CA-i' and the 'Available Balance' as 'MYR 10,000.00'. A callout box states: 'Policyholder selects Payment via JomPAY'.
- 3 Amount and When**: This section shows the 'Amount' as 'MYR 200.00'. A callout box states: 'Policyholder keys in Biller Code (4986), Ref-1 (policy number) and Ref-2 (mobile phone number) to transact payment'.

Below the steps is the 'Accepting Terms & Conditions' section, which includes a 'Yes' button and a 'No' button. A callout box states: 'By submitting this, I confirm that i have read and accept all the [Terms & Conditions](#) herein.'

At the bottom right, there is a 'Click' button and a 'Make Payment' button.

*The above example is for CIMB Bank

JomPAY payment process

FORWARD Banking

My Accounts

Pay & Transfer

Top Up

Apply & Invest

Rewards

Services

4

Fund is transferred to Biller Bank

CIMB Clicks

Mailbox Logout

JomPAY Confirmation

To	Amount
Biller Code 4986	MYR 200.00
Ref-1	
Ref-2	
Biller Code Name MCIS INSURANCE BERHAD	

From
Account BASIC CA-i

When	Repeat
Date Today	No

Total	
	MYR 200.00

SecureTAC Approval:
Do not close or refresh. Transaction will expire in **7 seconds**.

*The above example is for CIMB Bank

FAQ

Frequently Asked Questions

Is JomPAY free?

Yes, JomPAY is FREE for customers who are making bill payments.

Do I have to register before making payments with JomPAY?

No registration is required for JomPAY. However, you must have internet or mobile banking access with one of the 42 banks.

How long does it take for my payments to go through?

When you make a JomPAY payment before 17:00 on a banking business day, the biller will receive and acknowledge the payment on the same day. However, if you make a JomPAY payment after 17:00 on a banking business day, the biller will receive the payment on the next banking business day.

Can I schedule a future-dated payment?

Yes, you can schedule a payment for a future date.

How is JomPAY different from my bank's existing bill payment service?

Currently, the number of billers available for payment varies significantly across banks. You may not be able to make a payment to a biller if they are not available through your bank's internet or mobile banking channels. JomPAY establishes an accessible and inclusive bill payment ecosystem for consumers, banks, and billers, ensuring that all JomPAY billers are available to customers of all 42 banks in Malaysia.

Is there a limit on JomPAY payments?

Some billers may impose a limit on the amount payable through certain accounts, such as credit card accounts. Additionally, since JomPAY transactions are conducted via internet or mobile banking, your bank may impose a daily internet banking limit.