

JOMPAY!





How JomPAY appears on your statement

Pilihan Bayaran / Payment Channels	
POTONGAN GAJI / SALARY DEDUCTION	Angkasa / Swasta
KAD KREDIT / CREDIT CARD	Master / Visa
BANK-BANK / BANKS	Auto Debit - Maybank / CIMB / BSN / RHB & Arahan Tetap - Semua Bank
ONLINE / ONLINE	www.maybank2u.com / www.cimbdlicks.com.my / www.rhbbank.com.my / www.uob.com.my / www.publicbank.com.my
KAD ATM / ATM CARD	Maybank Kawanku ATM
MENERUSI TELEFON / BY PHONE	Maybank Kawanku
MENERUSI KAUNTER / OVER THE COUNTER	Maybank / BSN
MENERUSI JomPAY / VIA JomPAY	Biller Code: 4986 Ref-1: Your policy number Ref-2: Your mobile phone number
	JomPAY online at Internet and Mobile Banking with your Current, Savings or Credit Card account

TERIMA KASİH KERANA MENGEMASKINI PREMIUM POLISI ANDA / THANK YOU FOR KEEPING THE PREMIUM ON YOUR POLICY PAID UP TO DATE.

CUKAI BARANGAN DAN PERKHIDMATAN (GST):

Tanggungjawab untuk membayar GST adalah sebahagian daripada Terma dan Syarat dalam polisi insurans anda. Your obligation to pay GST shall form part of the Terms and Conditions in your insurance policy.



How Policyholders Make Payment with JomPAY



Spot

Look for JomPAY logo and Biller Code on your statement



Connect

Login to internet & mobile banking and search for JomPAY

Biller Code: 4986

Ref-1: Your policy number

Ref-2: Your mobile phone number



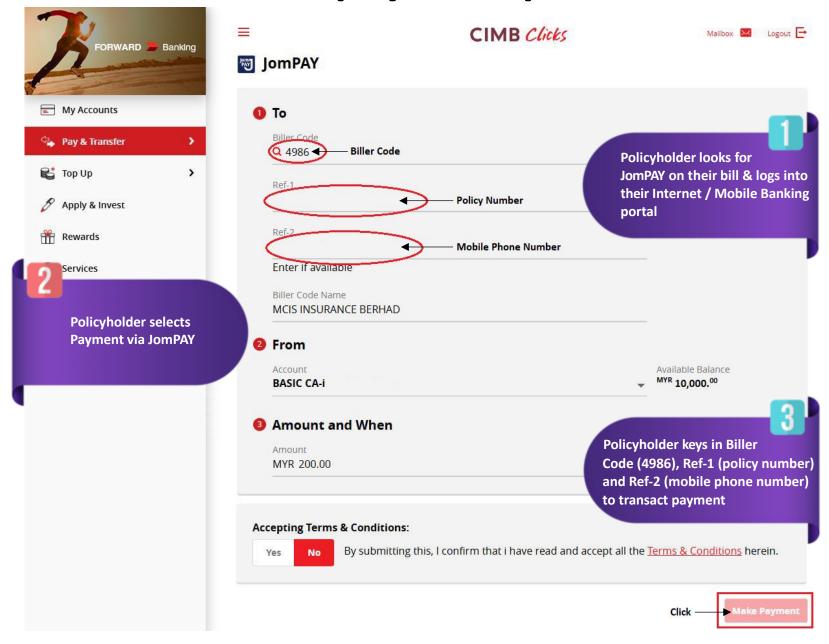
Pay

Enter the Biller Code, Ref-1, Ref-2, amount and confirm payment





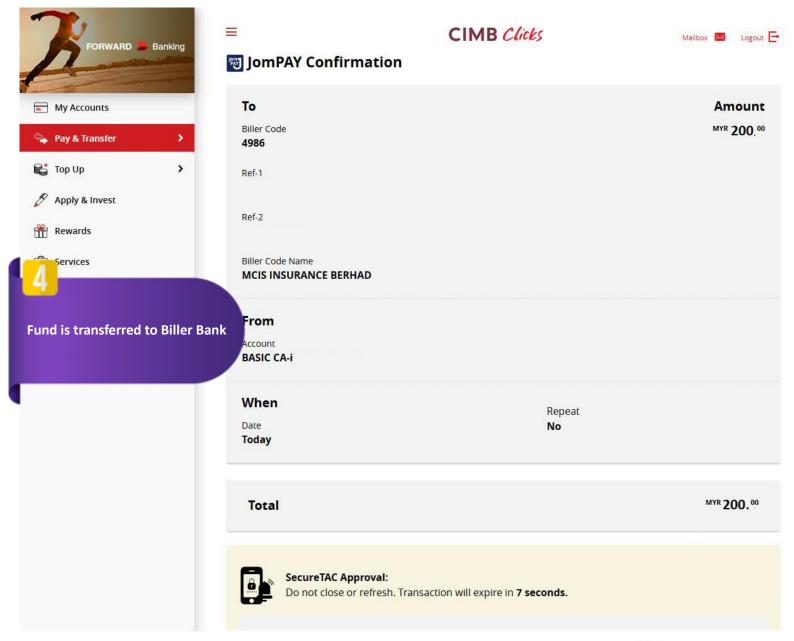
JomPAY payment process







JomPAY payment process







FAQ

Frequently Asked Questions

Is JomPAY free?

Yes, JomPAY is FREE for customers who are making bill payments.

Do I have to register before making payments with JomPAY?

No registration is required for JomPAY. However, you must have internet or mobile banking access with one of the 42 banks.

How long does it take for my payments to go through?

When you make a JomPAY payment before 17:00 on a banking business day, the biller will receive and acknowledge the payment on the same day. However, if you make a JomPAY payment after 17:00 on a banking business day, the biller will receive the payment on the next banking business day.

Can I schedule a future-dated payment?

Yes, you can schedule a payment for a future date.

How is JomPAY different from my bank's existing bill payment service?

Currently, the number of billers available for payment varies significantly across banks. You may not be able to make a payment to a biller if they are not available through your bank's internet or mobile banking channels. JomPAY establishes an accessible and inclusive bill payment ecosystem for consumers, banks, and billers, ensuring that all JomPAY billers are available to customers of all 42 banks in Malaysia.

Is there a limit on JomPAY payments?

Some billers may impose a limit on the amount payable through certain accounts, such as credit card accounts. Additionally, since JomPAY transactions are conducted via internet or mobile banking, your bank may impose a daily internet banking limit.

