Guide to Investment-linked Policy Owners on Insurance Coverage

- ✓ You have purchased an investment-linked policy which is an insurance product that is tied to the performance of the investment fund(s) which you selected.
- ✓ This Guide gives you general information on factors that may reduce your fund value and steps that you can take to enjoy insurance coverage for the full term of your policy.
- ✓ Please contact your servicing representative or contact us at 03-76523388 or _______ if you have any questions.

Let's recap how your investment-linked policy works...

- ✓ A portion of your premiums (i.e. allocated premium) are used to purchase units in the investment fund(s).
- Charges will be deducted from your investment funds, including charges to pay for your insurance cover.
- ✓ Your fund value needs to be sufficient to ensure continued insurance coverage for the full policy term. If your fund value is insufficient and reduces to zero, you can take steps to maintain your insurance cover.

Please refer to the diagram in Appendix A for an illustration of how an investment-linked policy works.

What could reduce your fund value*?

due¹

Not paying premiums when it is



Choosing not to increase premiums when increasing protection cover (e.g. buying riders)¹



✓ Poor investment return

from the fund

Making partial withdrawals



Choosing not to increase premiums or perform top up when the insurer increases insurance/other charges

What do you need to do*?

Step 1: Review your insurance coverage regularly

- ✓ For the year 2019, we will inform you if your policy is expected to be at risk of insufficient balance to pay for charges due.
- ✓ From 1 January 2020 onwards, your annual statement will contain information on the expected duration of your insurance cover based on your fund value.

Step 2: Take necessary actions* if there is a risk that your fund may become insufficient, to ensure continued insurance coverage for the full policy term



 Increase premium payment or perform top up



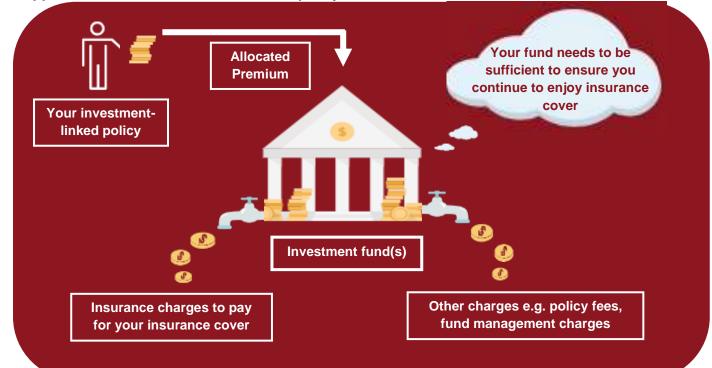
Reduce your insurance coverage¹

WARNING: If you choose not to perform any of the actions above, your policy may not be able to remain in-force until full policy term.

* Disclaimer: Some of these information and options may not apply to you. For information and options specific to your policy, please contact us for further details.

¹ Not applicable to single premium policy.

Appendix A: How an investment-linked policy works



Members of LIAM:

AIA Bhd.		Allianz Life Insurance Malaysia Berhad		AmMetLife Insurance Berhad	
 ↓ :-300-88-1899 / 03-2056 1111 ⊕ :03-2056 2292 ∞ : myc.ustomer@ala.com ⊕ : https://www.ala.com.my 	AIP	 €:03-2264 1188 / 2264 0688 03-2264 8499 cs:customer.service@allianz.com.my thtps://www.allianz.com.my 	Allianz 🌘	 €:03-2271 8000 ♣:03-2272 3226 œ: customecare@ammetlife.com œ: feedback@ammetlife.com ⊕: https://www.ammetlife.com 	C AmMetLife
XA AFFIN Life Insurance Berha	d	Etiqa Life Insurance Berhad		Gibraltar BSN Life Barhad	
C :03-2117 6688 / 1300-88-1616	AM AFFIN	 €: 03-2297 3888 ♠: 03-2297 3800 £: 1: 1: 3: 0: 13-8888 as : info@etiqa.com.my ⊕: https://www.etiqa.com.my 	etiga	 € : 03-2298 2000 ●: 03-2297 2383 ₤: 130-02-2652 (local) / 03-2687 0088 (overseas) sa : customerservice@gibraltarbsn.com + https://www.gibraltarbsn.com 	🛞 Gibraltar BSN
Great Eastern Life Assurance (Malaysia) Berhad		Hannover Rueck SE, Malaysian Branch		Hong Leong Assurance Berhad	
L : 1300-1300-88 ♣ : 03-4259 8000 ﷺ : wecare-my@greateasternlife.com ∯ : https://www.greateasternlife.com	Great	€ :03-2687 3600 ● :03-2687 3760 / 2687 3762 ⊕ :https://www.hannover-re.com	hannover re '	 €: 03-7650 1818 ♣: 03-7650 1991 ea: customerservice@hla.hongleong.com.my £: 03-7650 1288 / 03-7650 1299 ⊕: https://www.hla.com.my 	With HongLeong Assurance
Aalaysian Life Reinsurance Group Berhad		Manulife Insurance Berhad		MCIS Insurance Berhad	
€ :03-2780 6611 ♠ :03-2780 6622 ﷺ :info@mlre.rgare.com	Malayvian Life	€ : 03-2719 9228 ● : 03-2092 2960 / 2094 0972 ⊕ : https://www.manulife.com.my	III Manulife	 € : 03-7652 3388 ▲ : 03-7957 1562 ເcustomerservice@mcis.my ⊕ : https://www.mcis.my 	
Prudential Assurance Malaysia 6	Berhad	Sun Life Malaysia Assurance Ber	had	Tokio Marine Life Insurance Malaysia Bhd.	
 € :03-2031 8228 ⊕ :03-2032 3939 2 :03-2116 0228 as: customer.my@prudential.com.my ⊕ : https://www.prudential.com.my 	PRIDENTIAL	€ : 03-2612 3600 ♣ : 03-2698 7035 ♣ : 1300-88-5055 ☎ : wecare@sunlifemalaysia.com ♣ : https://www.sunlifemalaysia.com	Sun Kalaysia	 € : 03-2059 6188 ⊕ : 03-2162 8068 ⇔ : customercare@tokiomarinelife.com.my ⊕ : https://www.tokiomarine.com 	TORIO MARINE INSILANCE GAUP
Zurich Life Insurance Malaysia B	erhad				
C :03-2109 6000	ZURICH				
	U	LIFE INSURANCE AS			

Published by the Life Insurance Association of Malaysia (LIAM)